# ERAVE DEATH MODULE



Creating a New Death Case

#### ERAVE Welcome Screen

**ERAVE** stands for:

**Electronic** 

Registration of

**Arkansas** 

**V**ital

Events

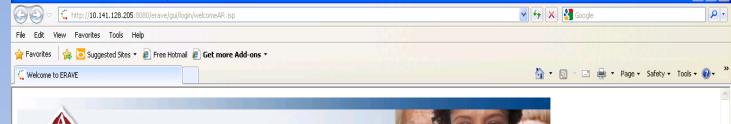
#### **Consist of three Modules**

- Death Registration Module
- Infant Hearing Screening Module
- •Birth Registration Module

#### **Additional Information**

- Erave Help Desk Information
- Vital Records Section Information
- Infant Hearing Screening Information

Click the "Login" button





#### **ERAVE Help Desk**

Welcome to ERAVE - Windows Internet Explorer

PHONE: 501-???-???? EMAIL: "mailto: link" 8:00 am to 4:00 pm (Monday - Friday)

#### Vital Records Section

PHONE: 501-661-???? FAX: 501-661-2717 FAX: 501-661-2717 Vital Records ERAVE Information ADDRESS: Vital Records Section Arkansas Department of Health 4815 West Markham, Slot 44 Little Rock, AR 72205

#### Infant Hearing Screening Program

PHONE: 501-280-4740 FAX: 501-661-2717 ADDRESS: Infant Hearing Program Arkansas Department of Health 4815 West Markham, Slot 20 Little Rock, AR 72205



Welcome to the Electronic Registration of Arkansas Vital Records (ERAVE) system provided by the Arkansas Department of Health. The ERAVE system provides authorized users a secure, online method for submitting and managing reports of vital events including deaths, infant hearing screenings, births, and fetal deaths.

Death Registration Module

The Electronic Death Registration System (EDRS) allows funeral directors and medical certifiers to electronically file death certificates. The EDRS includes online correction and amendment requests, printing of permits, and requests for certified copies.

Infant Hearing Screening Module

The Electronic Infant Hearing System (EIHS) allows specified users involved in Early Hearing Detection and Intervention (EHDI) in Arkansas online access for reporting newborn hearing screening and follow-up hearing test results.

Birth Registration Module

The Electronic Birth Registration System (EBRS) provides electronic filing of birth and fetal death records. The EBRS will be available late 2013.

LOGIN



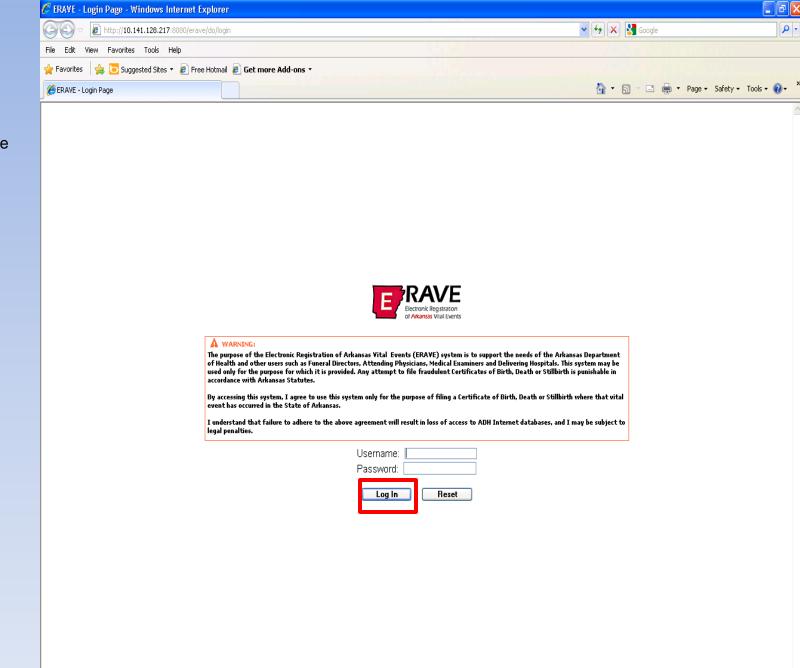


#### ERAVE Login Screen

Enter your User Name Enter your Password

Click the "Log In" button

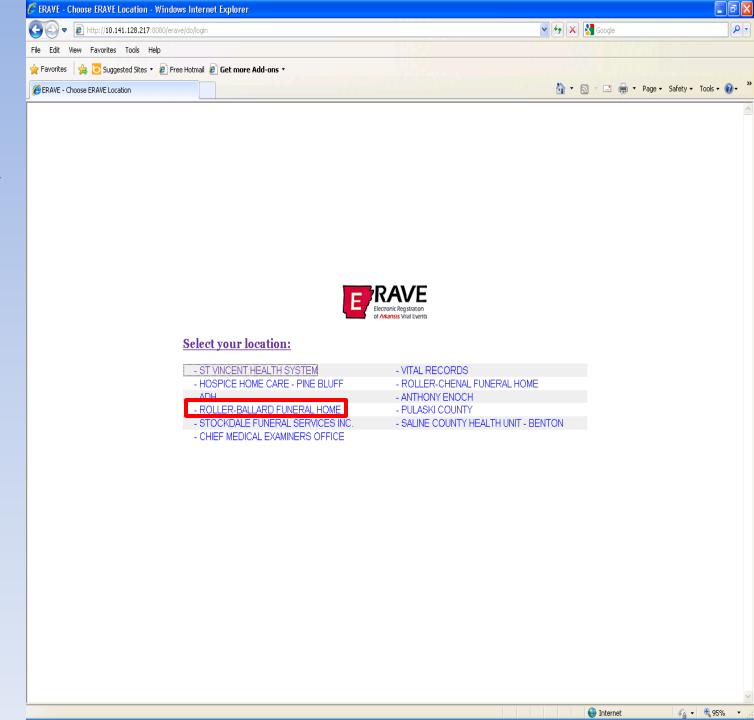
Done

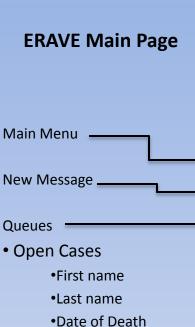


Internet

# **ERAVE Location** screen

Select the location that your are going to sign is as.

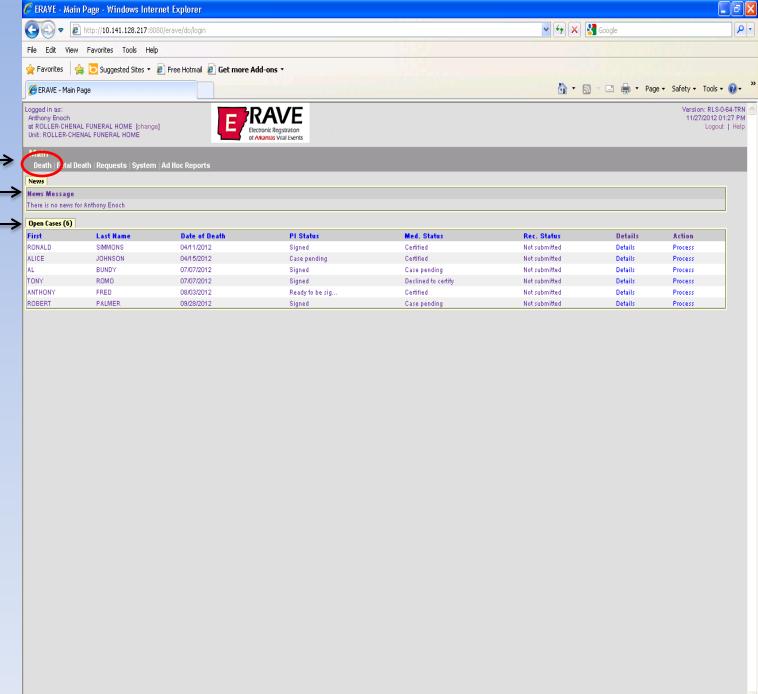




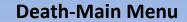
- •PI Status
- •Med. Status
- •Rec. Status
- Details
- Action

Click the word "Death"

Done



Internet



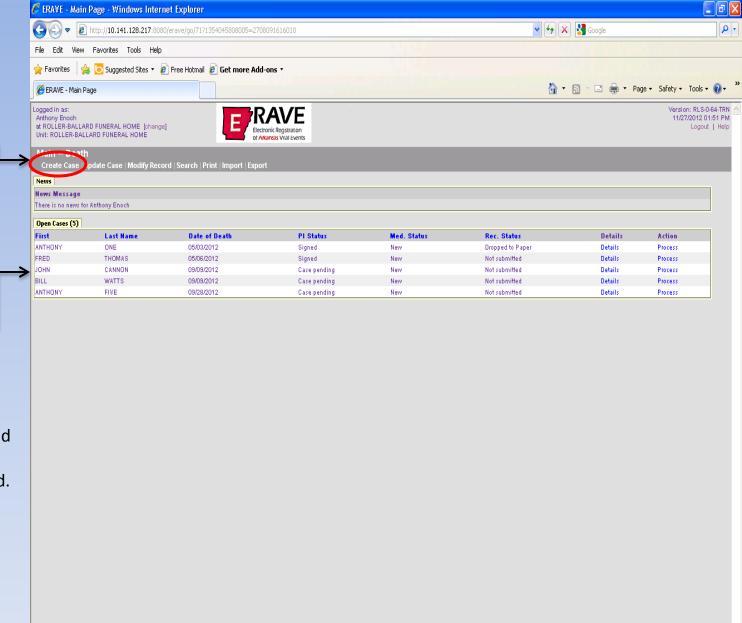
Main—Death Menu Headings

- Create Case
- Update Case
- Modify Record
- Search
- •Print

**Open Cases Queue** 

Click the words "Create Case" in the upper left-hand corner of the screen to search for and start a record.

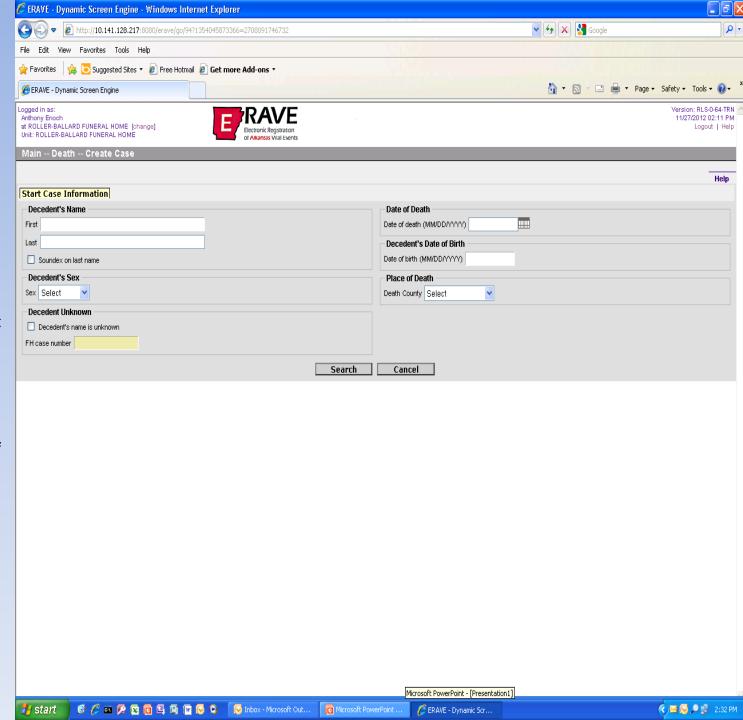
Done



Internet

#### **Create Case Menu**

- Enter the **Decedent's** first and last name
  - •If unknown click the box entitled "Decedent's name unknown".
- Enter Decedent's Sex
- Enter decedent's Date of Death
  - Date of Death can be entered with or without using forward slashes
- Enter decedent's Date of Birth
  - •If unknown enter all 9's for date of birth
- Enter decedent's County of Death
  - •If unknown select unknown from the drop down menu
- Click the "Search" button



#### **Record List Screen**

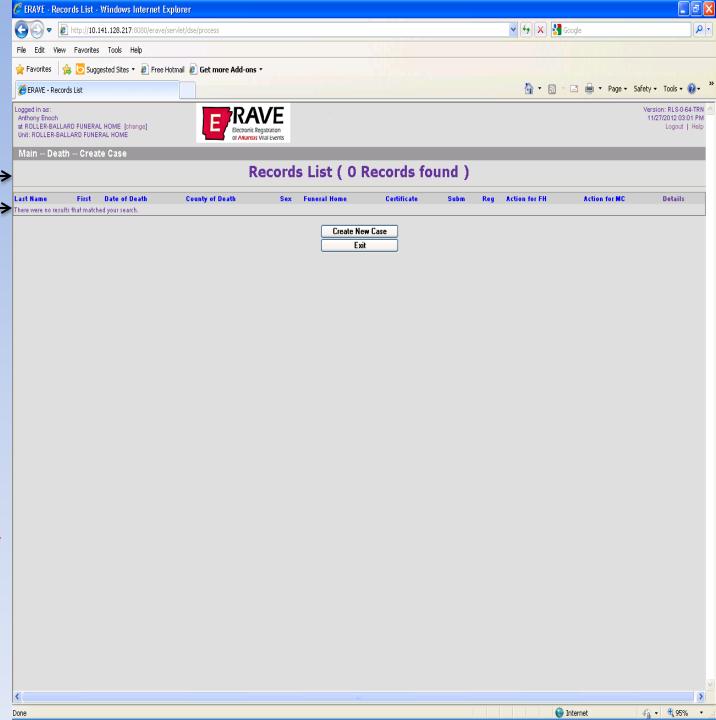
0 Records found

If a record with a similar -

Name had been found the name would appear here along with the status of the record and the number 1 would show above next to "(Records found)".

If a group of records appears, find the record with the information that matches the record that you're entering by clicking the "Details" button on the far right of the name listed on the screen and verify that information matches the information you are entering.

If no matching or similar records are found click the "Create New Case" button



# Death Record Tab 1 (Decedent)

### Erave Defaults to **Tab 1 Decedent**

 All information entered in the "Create Case" screen is autopopulate into this tab

#### 3. Time of Death.

Enter Time of Death.

If time of death is unknown enter all 9s in the box

Select AM or PM from the "Time Indicator" drop down menu.

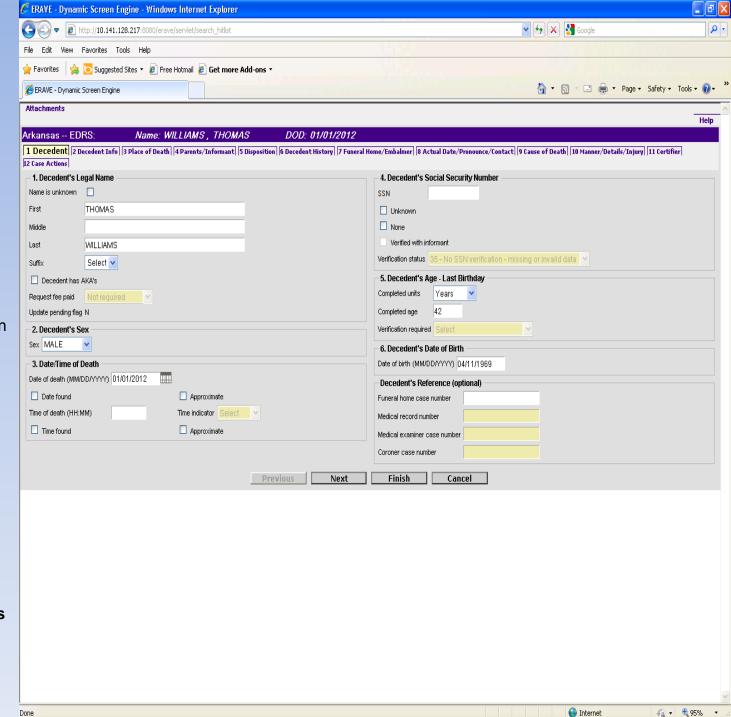
If unknown select unknown from the drop down menu.

## 4.Decedent's Social Security Number.

Enter the SSN

If unknown click the box entitled unknown(9's will auto-populate SSN number)

\*To learn more about the SSN verification process click SSN Verification



#### **Tab 2 Decedents Info**

#### 7. Birthplace.

Enter decedent's birthplace

If state and city are unknown select unknown from the drop-down menu for state and type in unknown for the city

#### 8. Residence

Enter decedent's resident address and click the **VALIDATE button**.

If residence is unknown type

unknown for "Number and Street" and for "City or Town".
Also select unknown for the County of residence then check the "Accept address" box.

#### **Inside City Limits.**

Select "Yes" or "No

#### 9. US Armed Forces.

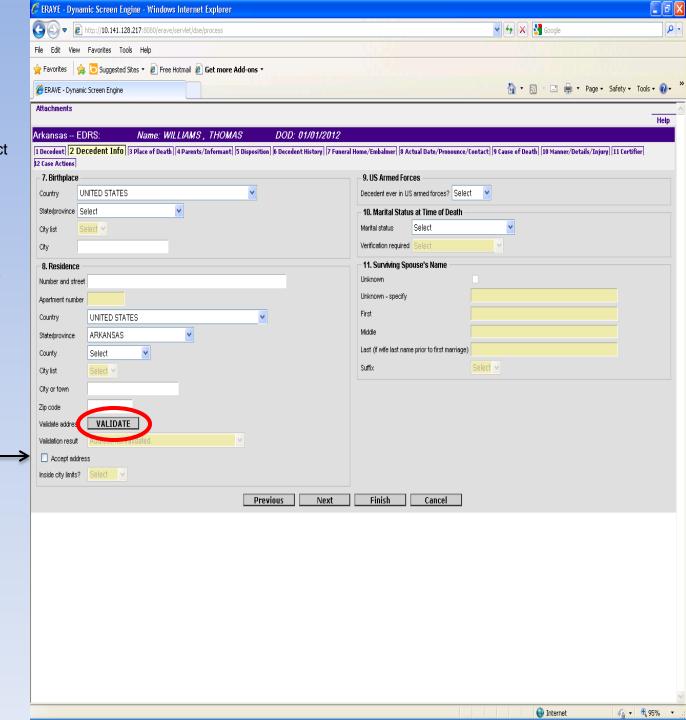
Select Yes, No or Unknown

#### 10. Marital Status.

Select the appropriate status

#### 11. Surviving Spouse.

List the full maiden name



# Tab 3 Place of Death

#### 12. Place of Death.

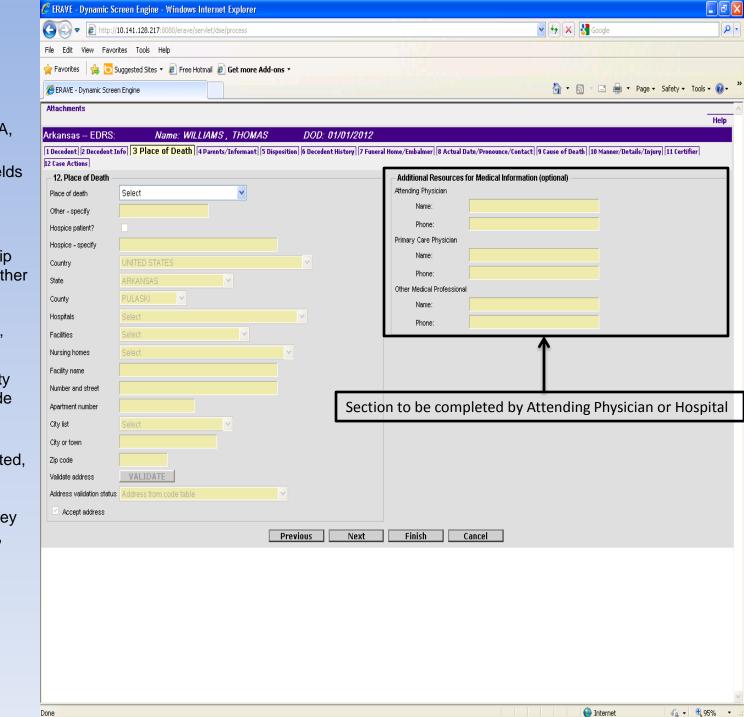
Select the appropriate (inpatient, ER/outpatient, DOA, decedent's home, etc...)

Country, State and County fields will auto-populate.

Select the appropriate facility from the drop down menu.

Facilities Address, City and Zip Code will auto-populate the other fields

- If Place of Death is "Other" select "Other" from the drop down menu, Key in the Facility Name, Address, City, Zip Code and click the button entitled "Validate Address".
- If a Hospice facility is not listed, select "Other" from the drop down menu, check the box entitled hospice patient and key in the Facility name, Address, City, Zip Code and click the "Validate Address" button



# Tab 4 Parents/Informant

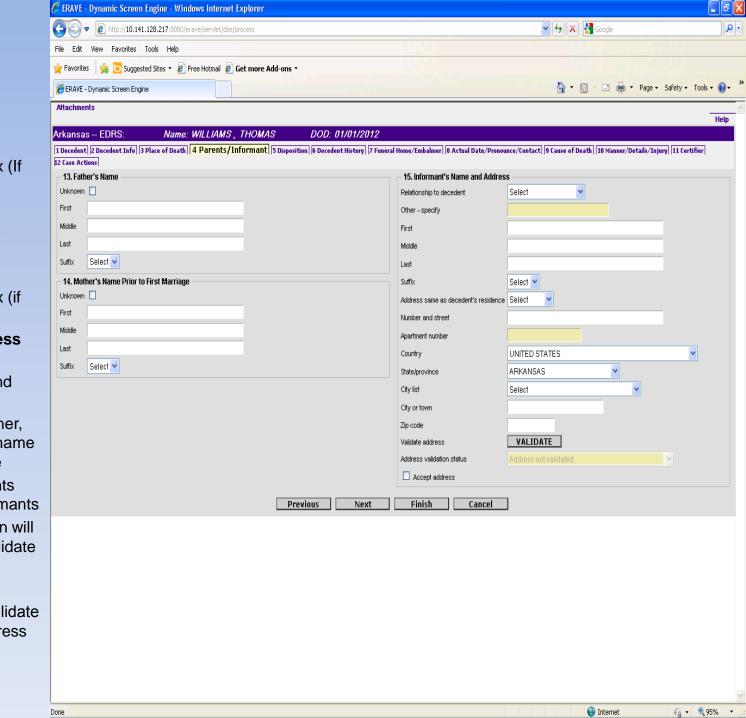
13. Father's Name.

Enter father's full name

- If unknown check the box entitled unknown
- Select the appropriate suffix (If necessary
- 14. Mother's Name.

Enter mother's full name

- If unknown check the box entitled unknown
- Select the appropriate suffix (if necessary)
- 15. Informants Name/Address
- Select the appropriate relationship to decedent and key in the name
  - If relationship is mother, spouse, or father the name field will auto-populate
- Select Yes or No if decedents address is the same as informants
  - If Yes, the information will auto-populate and validate in this field.
- · Click the Validate button.
  - If address doesn't validate check the Accept Address box.



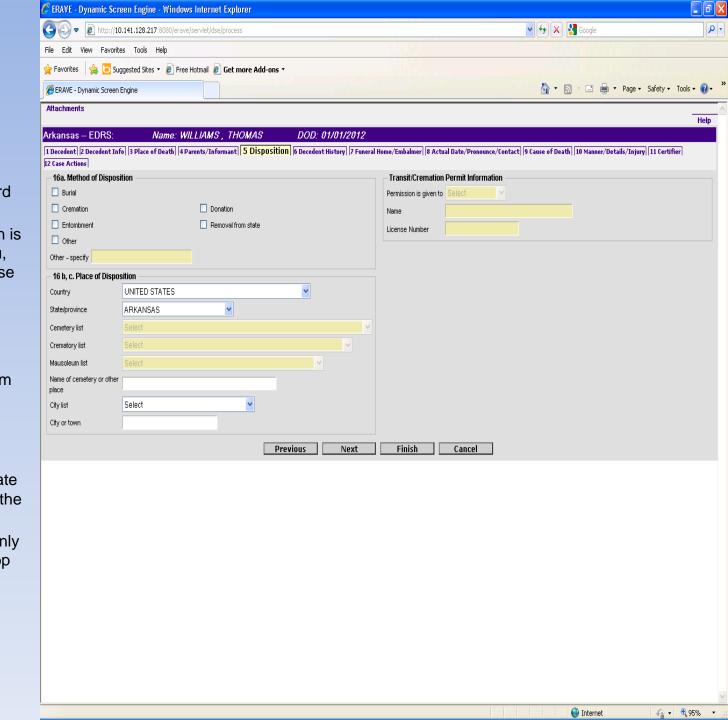
# Tab 5 Disposition

#### 16a. Method of Disposition

- If Cremation or Removal from state is selected, you will prompted to print the permit before you can submit the record for registration.
- Select to whom the permission is given from the drop down menu, type in their full name and license number.

#### 16b,c. Place of Disposition

- Country and State fields will auto-populate.
- Select Cemetery or Mausoleum and City from drop down menu.
  - If Cremation, Removal from state or Other is checked, then select the appropriate Country, State and type in the Name of the Cemetery and City.
  - •Type in the City name only if it is not listed in the drop down menu.



# Tab 6 Decedent History

#### 28. Decedent's Education

- Select the appropriate level of education completed from the drop down menu.
- If unknown select Unknown from the Education drop down menu and select the appropriate reason from the "If Unknown" drop down menu

#### 29. Decedent's Hispanic origin

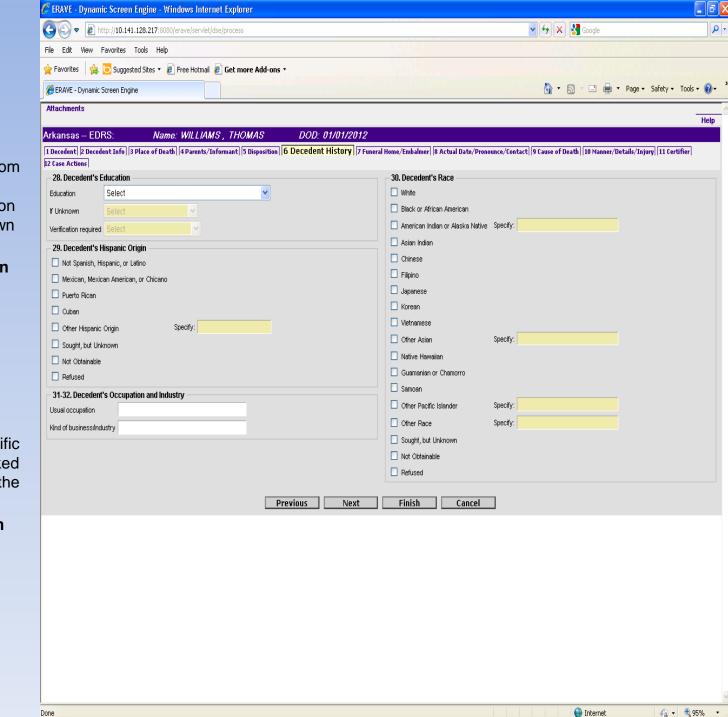
- Select the appropriate origin
  - Multiple boxes may be checked for this section

#### 30. Decedent's Race

- Select the appropriate Race.
  - Multiple boxes may be checked for this section
- If American Indian, Asian, Pacific Islander or Other Race is checked you will be prompted to type in the specific race.

#### 31-32. Decedent's Occupation

 Type in the Usual Occupation and Industry



# Tab 7 Funeral Home/Embalmer

#### 17d,e. Funeral Home License No

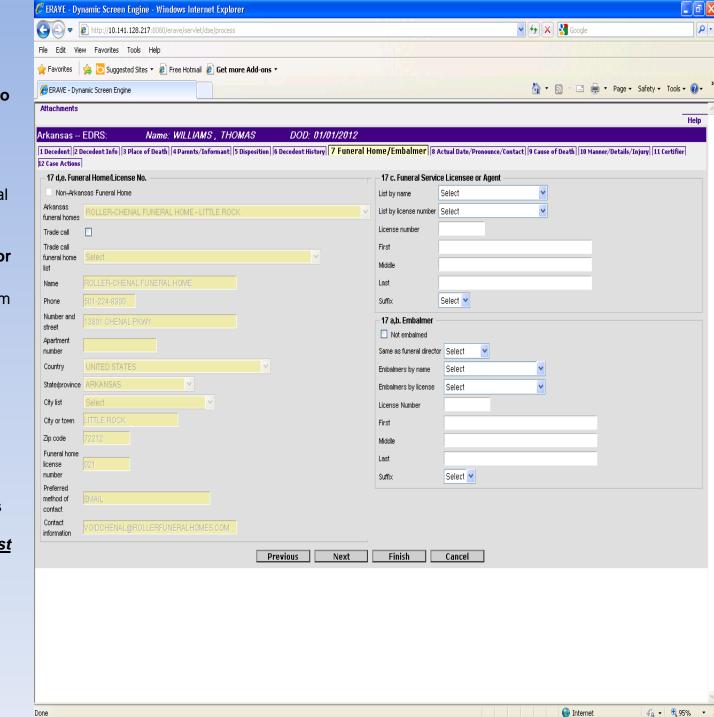
 All fields for this section will be auto-populated. In the event of a Trade call, check the box entitled "Trade call" and select a funeral home from the "Trade Call Funeral Home list" and type in the correct telephone number.

#### 17c. Funeral Service Licensee or Agent

- Select the appropriate name from the drop down menu.
  - All other fields will autopopulated for this section.
- If the name is not listed, type in the name and license number

#### 17a,b. Embalmer

 Select Yes or No if embalmer is same as funeral director. If No, select embalmer from either drop down menu. If Yes, all other fields will auto-populate for this section except the license number. <u>It must</u> <u>be keyed in.</u>



# Tab 8 Actual Date/Pronounce/ Contact

### 3. Actual or Presumed Date/Time of Death

• This information will auto-populate from **Tab 1** for this section.

#### 18a-b. Confirm Date/Time

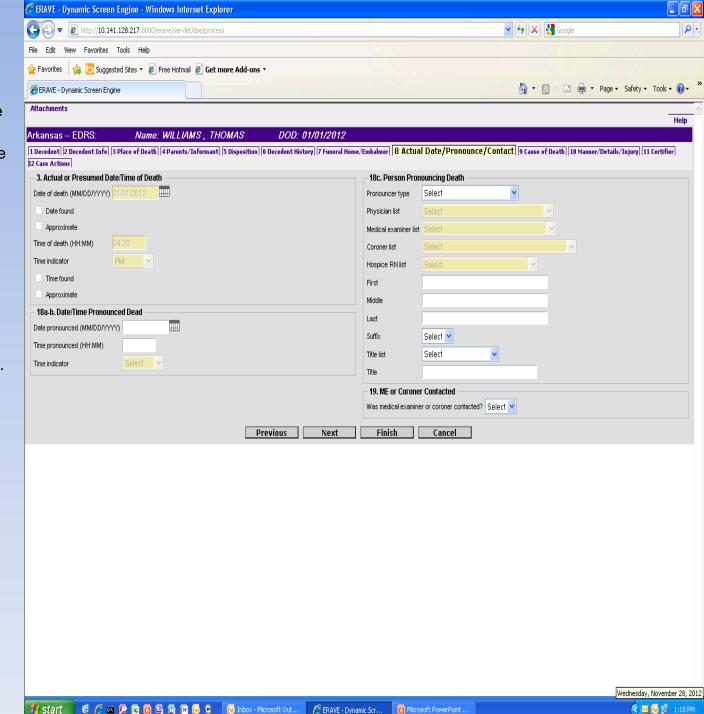
Complete with date/time pronounced dead.

#### 18c. Person Pronouncing Death

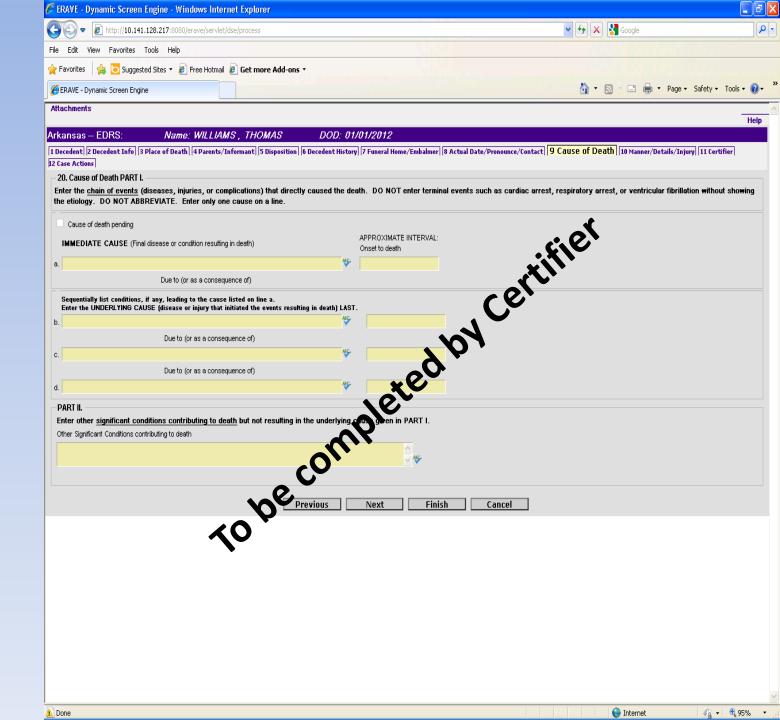
- Select the "Pronouncer type" from the drop down menu. (i.e. physician, coroner, etc...)
- Select the pronouncer's name from the appropriate drop down list.
  - If pronouncer is not listed in drop down menu, manually key in the name.

#### 19. ME or Coroner Contacted

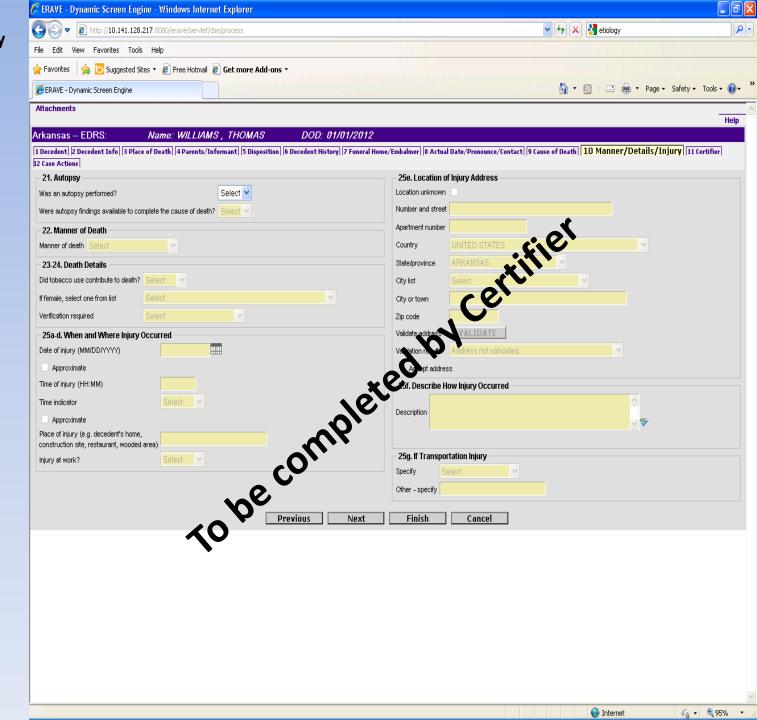
• Select "Yes" or "No" from the drop down menu.



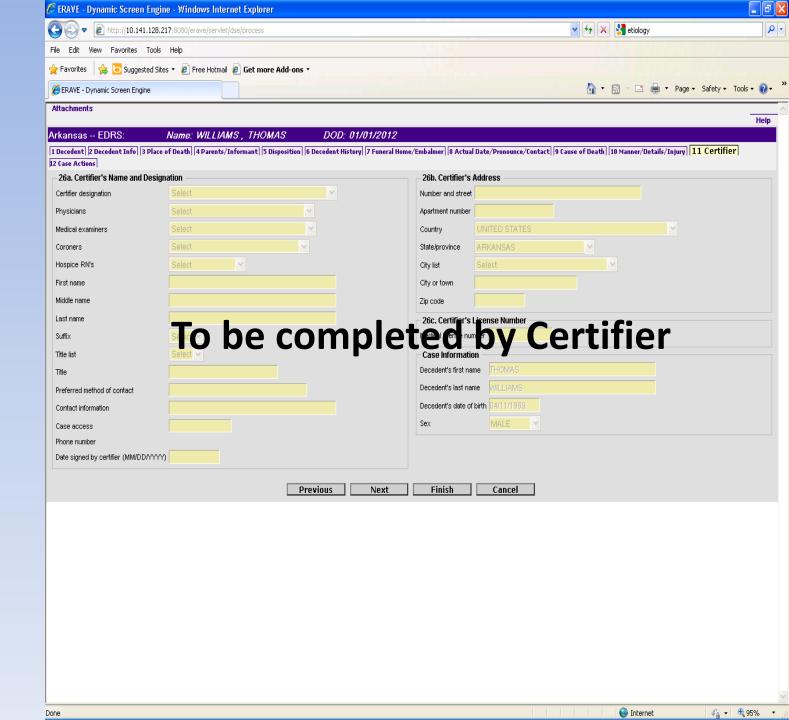
# Tab 9 Cause of Death



# Tab 10 Manner/Details/Injury



#### Tab 11 Certifier

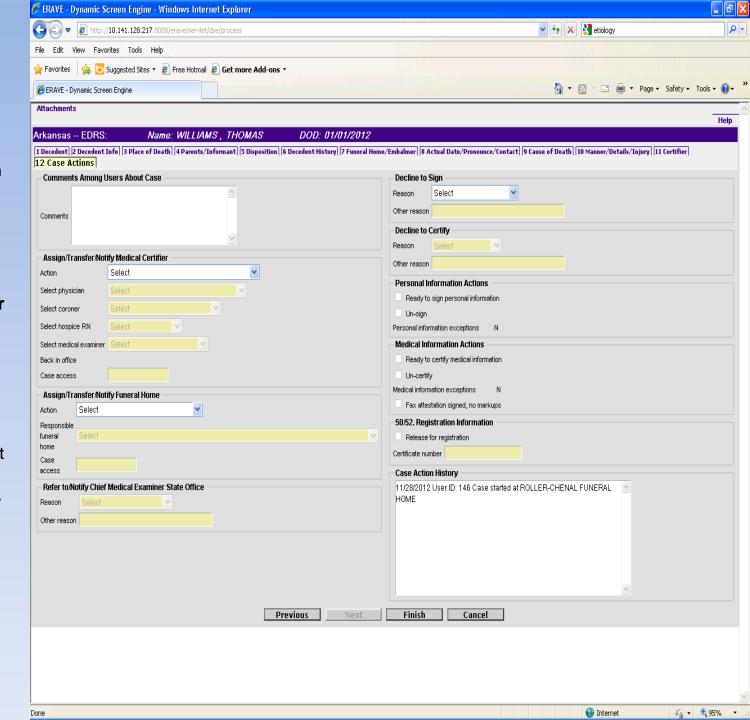


#### Tab 12 Case Actions

## Assign/Transfer/Notify Medical Certifier

- Select the appropriate Action from the drop down menu
- Select a Physician,
   Coroner, Hospice RN or
   Medical Examiner from a drop down menu
  - If necessary, Refer to /Notify Chief
     Medical Examiner
     State Office or Assign/Transfer
     Notify another
     Funeral Home.
- If declining to sign select the appropriate reason from the drop down menu.

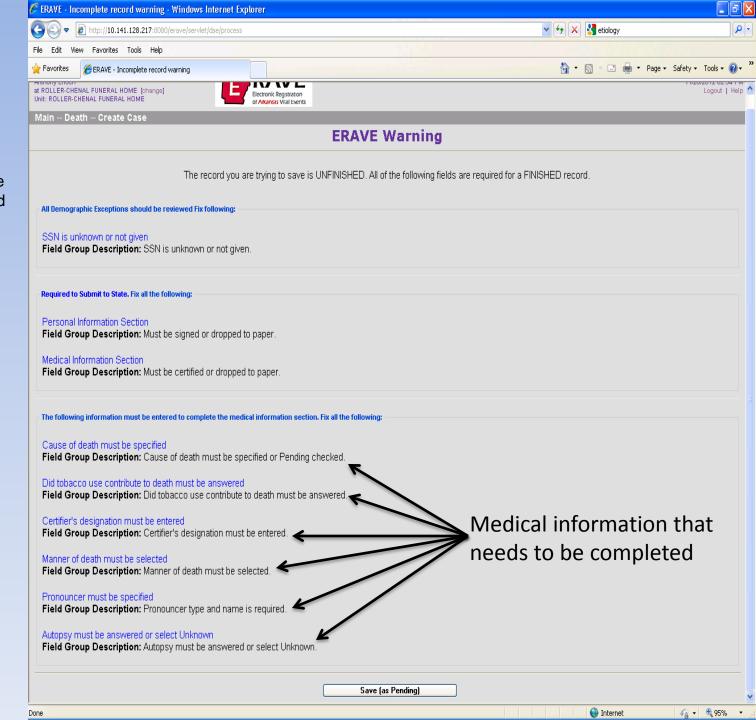
Click the Finish button.



#### ERAVE Warning Screen

Warning Screen list all the Personal and Medical Information that needs to be completed before the record can be Submitted for registration.

# Click the Save (as Pending) button

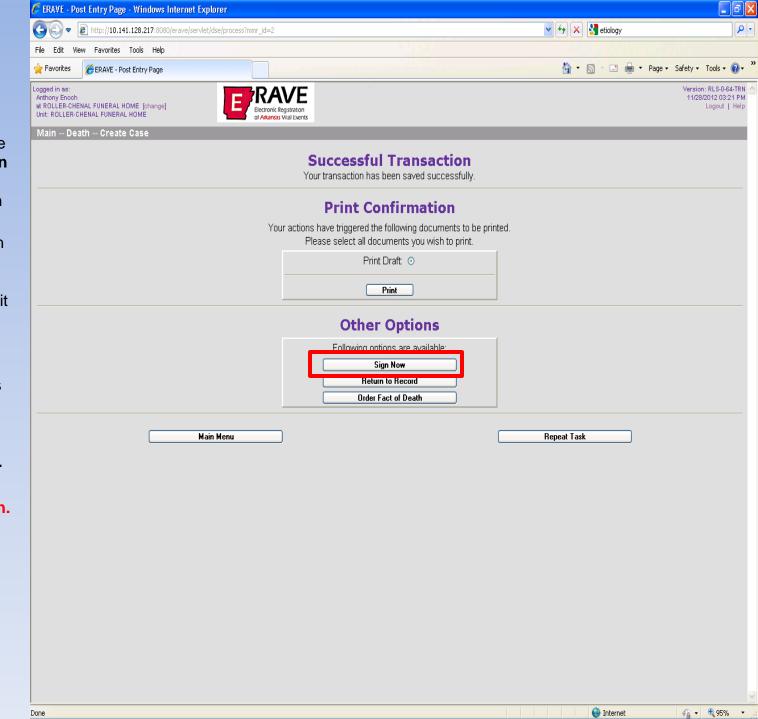


#### Successful Transaction Screen

On this screen there are the options to: Print Draft, Sign Now, Return to Record, Order Fact of Death, Main Menu and Repeat Task.

- If the disposition had been Cremation or Removal From state, the options to print a Burial/Transit permit would be shown on this screen.
- \*Only a user assigned as a Funeral Director within ERAVE can sign the personal Information section of a death record.

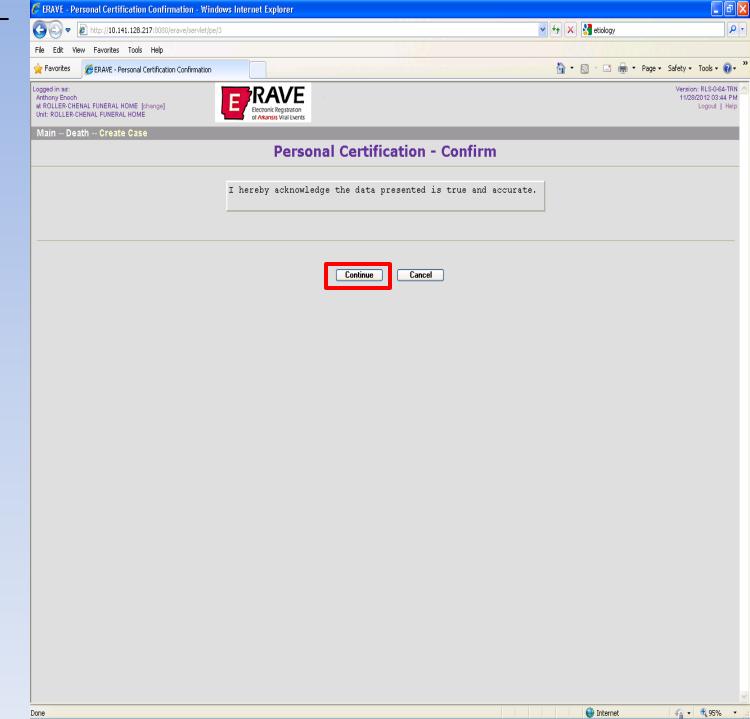
Click the Sign Now button.



# Personal Certification – Confirmation Screen

This screen states that all data presented is true and accurate to the best of the Funeral Director's ability.

#### **Click the Continue button**



# Sign Death Case – Confirm

This screen states the case has been successfully signed

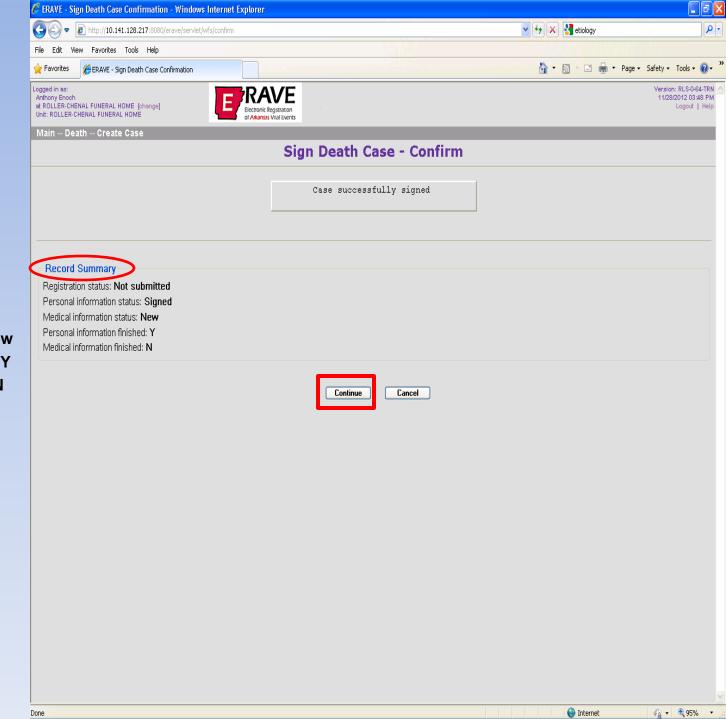
#### **Record Summary**

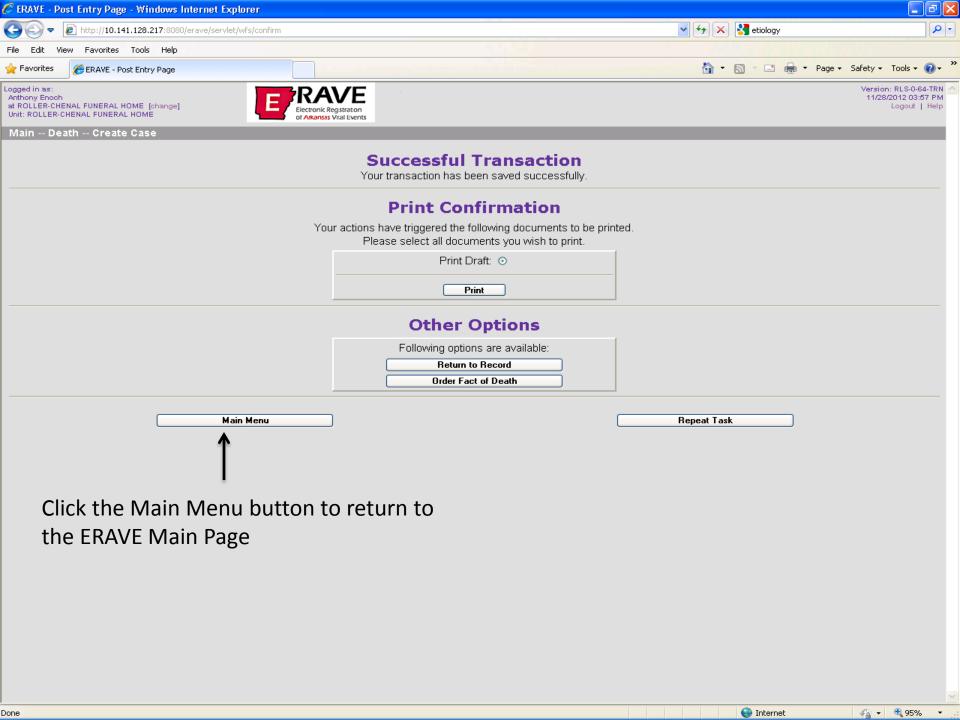
- Registration status: Not Submitted
- Personal information status:

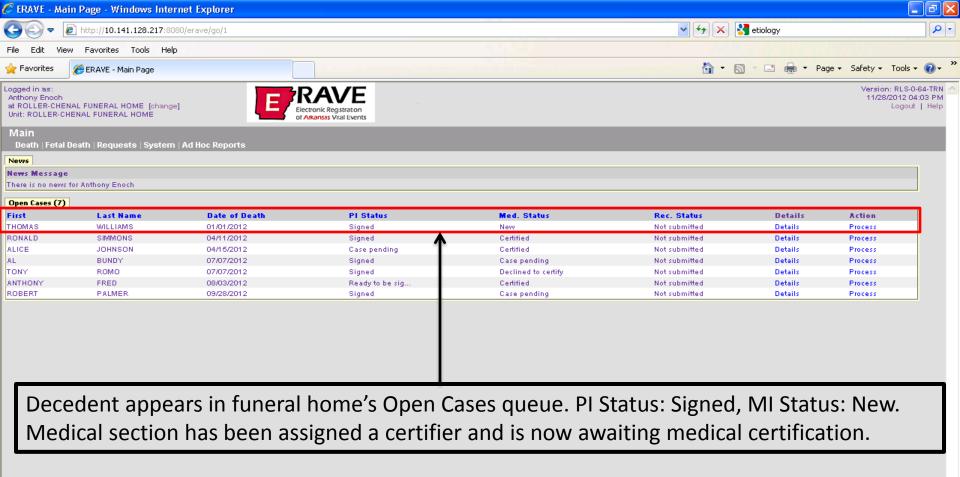
#### Signed

- Medical information status: New
- Personal information finished: Y
- Medical information finished: N

Click the Continue button.



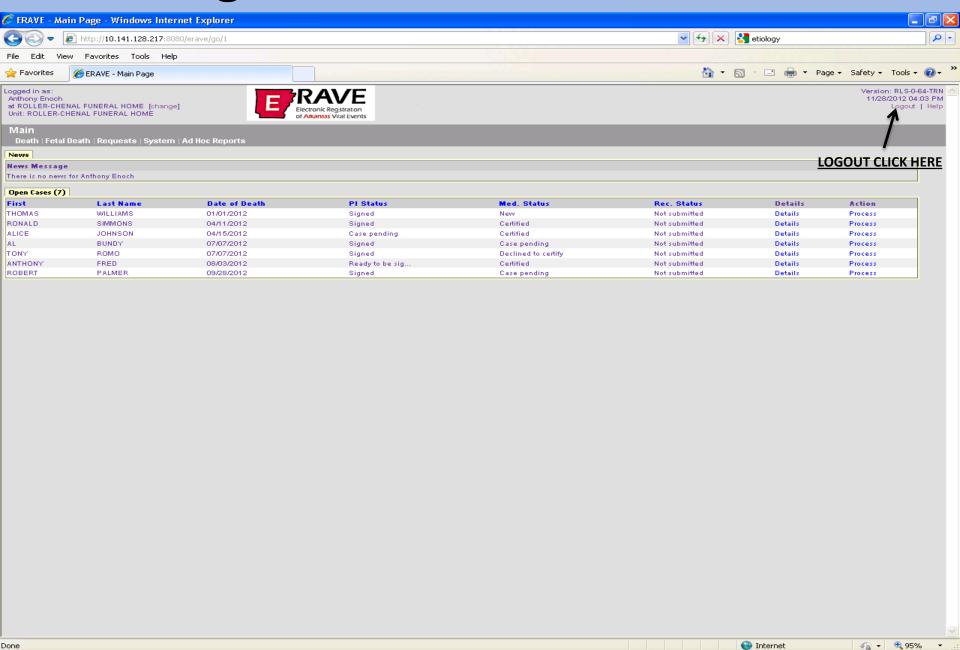




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Internet

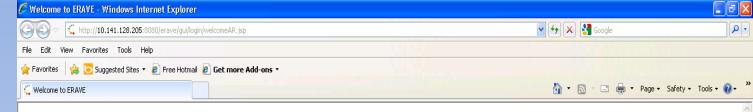
# Log out as Funeral Director



Done

#### ERAVE Welcome Screen

Navigate back to the ERAVE Welcome Screen to log back into ERAVE.





#### **ERAVE Help Desk**

PHONE: 501-???-???? EMAIL: "mailto: link" 8:00 am to 4:00 pm (Monday - Friday)

#### Vital Records Section PHONE: 501-661-????

FAX: 501-661-2717

<u>Vital Records ERAVE Information</u>

ADDRESS:

Vital Records Section

Arkansas Denartment of Health

Vital Records Section Arkansas Department of Health 4815 West Markham, Slot 44 Little Rock, AR 72205

#### Infant Hearing Screening Program

PHONE: 501-280-4740 FAX: 501-661-2717 ADDRESS: Infant Hearing Program Arkansas Department of Health 4815 West Markham, Slot 20 Little Rock, AR 72205



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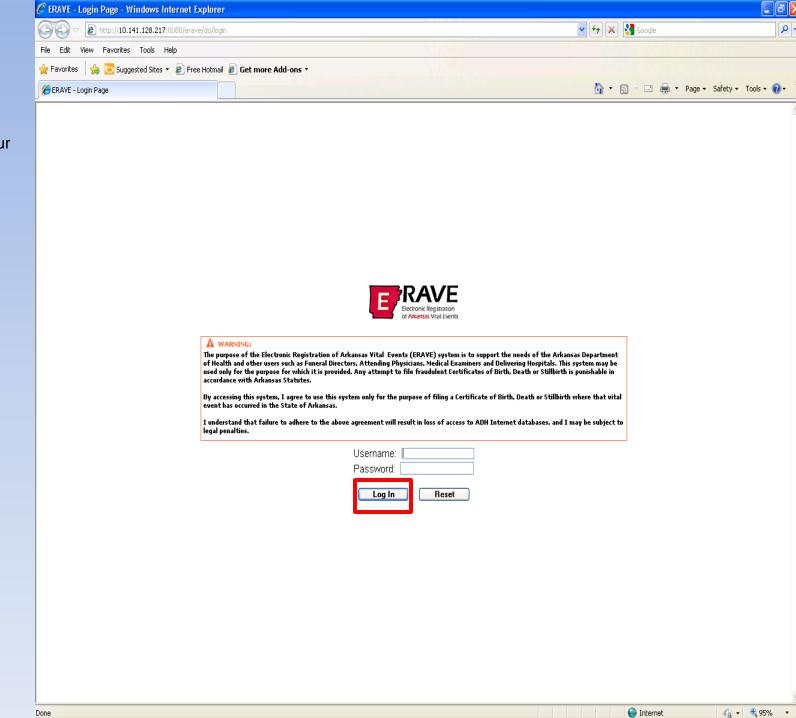
LOGIN





#### ERAVE Login Screen

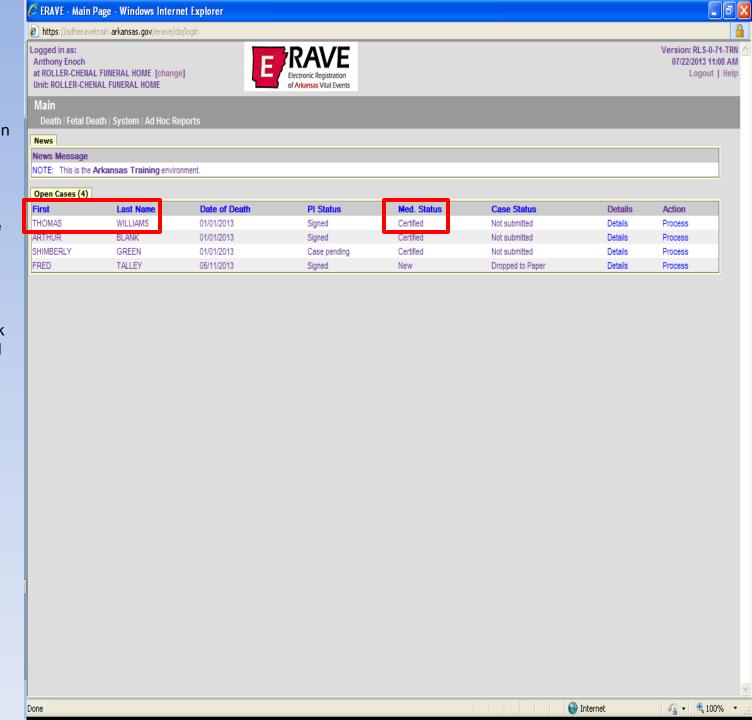
Once again enter your User Name And Password Click the "Log In" button



#### **Main Menu**

Once logged in the user will locate the decedents name in the "Open Cases" queue. The user now will then see that the "Med. Status" has changed from "New" to "Certified" So therefore the record is now ready to be submitted for registration.

To submit the record for registration the user will click the word "Process" located to the far right of the decedent's name under the heading "Action"



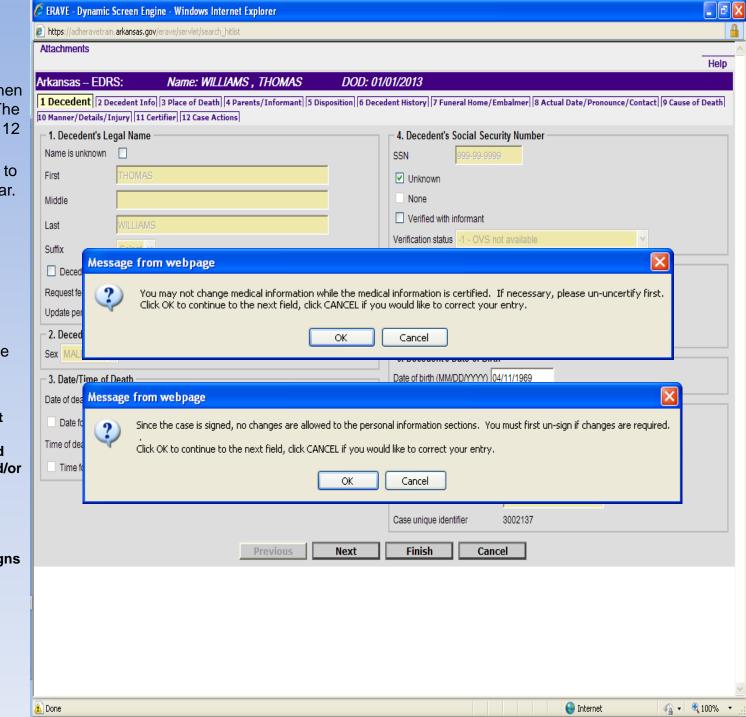
#### **Tab 1 Decedent**

After the word process has been clicked the record will then open up to tab 1 Decedent. The user will then navigate to tab 12 Case Action.

Before the user can navigate to tab 12 several prompts appear.

- The first one will state, "No medical information can be changed while the medical section is certified.(click the "Ok" button)
- The second one will state,
   "Since the case is signed, no changes are allowed.(click the "Ok" button)
- \*Note: To make any changes at this point to the personal or Medical section the case would need to be either Unsigned and/or Uncertified by the appropriate person.
- •Certifier un-certifies medical section
- •Signing funeral director un-signs personal section

Navigate to tab 12 Case Actions

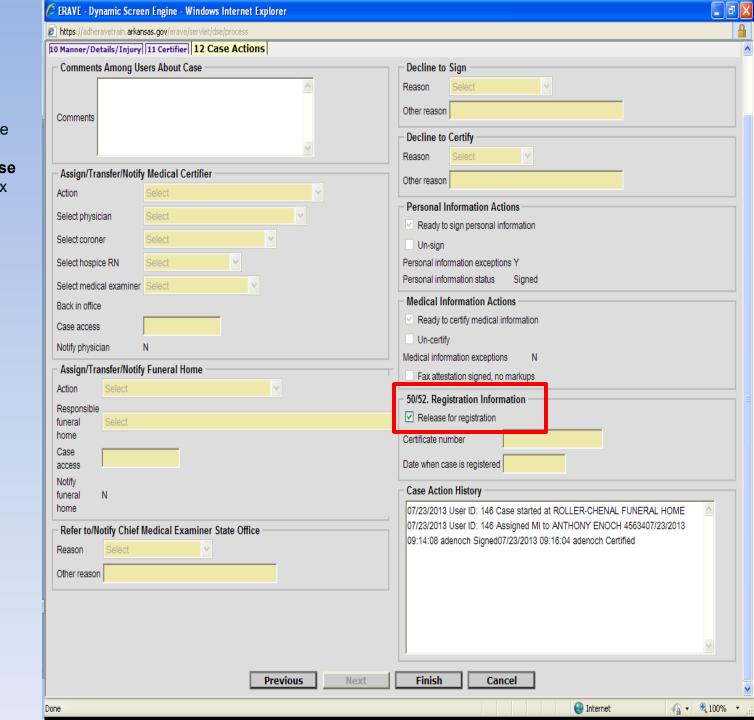


#### **Tab 12 Case Actions**

Here the user can submit the record for registration by simply checking the "Release for Registration" check box located in section "50/52.

Registration Information"

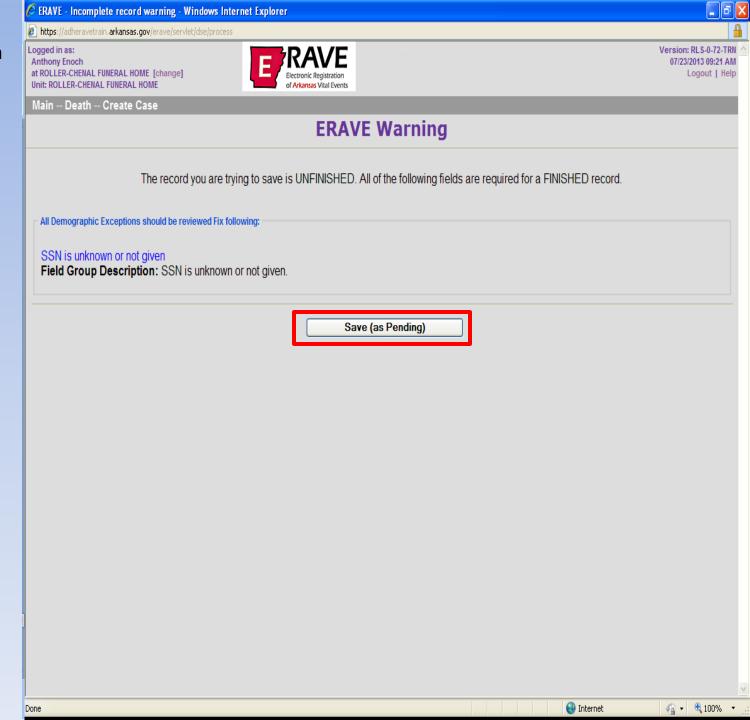
Click the "Finish" button.



#### **ERAVE Warning Screen**

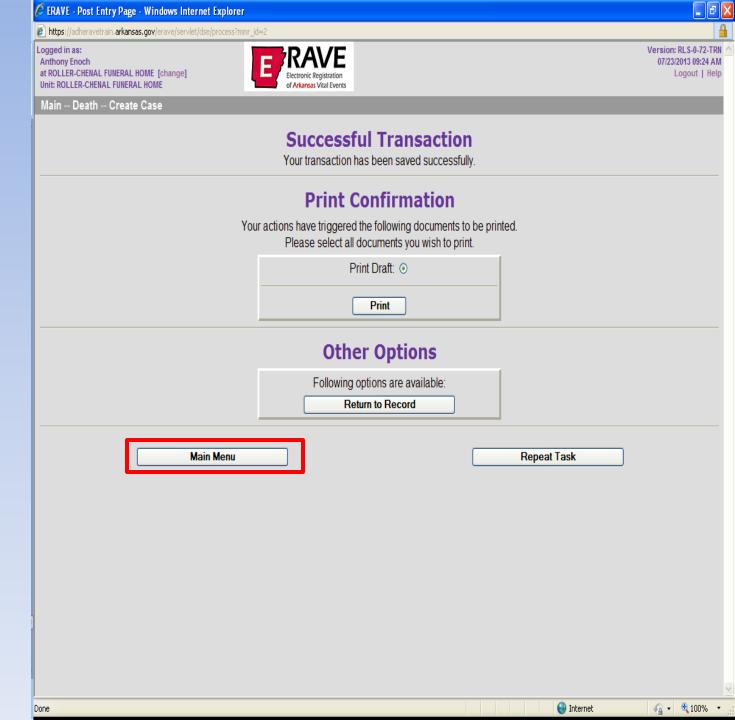
Now the record has been signed, certified and released for registration.

Click the "Save as Pending" button



# Successful Transaction Screen

Click the "Main Menu" button



#### **Main Menu**

After returning to the main menu the user will see that the record no longer appears in his/her "Open Cases" queue.

Done

It has been;

**RELEASED FOR REGISTRATION!!** 



### **EXCELLENT JOB!!!**







# **QUICK REVIEW**



- Funeral home starts death case
- Funeral home verifies social security number through ERAVE (User will be allowed 5 attempts a validating a SSN)
- Funeral home completes personal information section
- Funeral home then reviews personal information section and makes corrections if necessary
- After all corrections are made, Funeral home signs the personal information section

# **QUICK REVIEW**



- Funeral home assigns medical section to medical certifier
  - Case will remain in funeral home's Open Cases queue with the Med. Status showing case pending
  - Once a case has been certified the Med. Status will change in the open cases queue from "Pending" to "Certified"
- Once record is certified funeral director releases record to state for registration.

# THINGS TO REMEMBER



- A funeral director's assistant or office staff can complete the personal information section of a case for the funeral director.
- Only a funeral director can sign the personal information section
- Once a case is signed only the funeral director that signed the case can un-sign it.
- Only a funeral director can release a record to the state for registration







# **Overall Benefits**

#### More Efficient

Faster

Fewer mistakes

Faster turn around time

#### Convenient

Web-based

Work at home or office